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Bib Data Sheet

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| SERIAL NUMBER 10/663,740 | FILING DATE 09/17/2003 RULE | CLASS 710 | GROUP ART UNIT 2116 | ATTORNEY DOCKET NO. 025000-073 |
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APPLICANTS

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** CONTINUING DATA ***** *SP*
 This application is a CON of 09/950,801 09/13/2001 PAT 6,668,286 *Correct*
 which is a CON of 09/239,701 01/28/1999 PAT 6,311,231
 which is a DIV of 08/532,537 09/25/1995 PAT 5,884,032
 (*)Data provided by applicant is not consistent with PTO records.

** FOREIGN APPLICATIONS ***** *SP*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
 ** 12/09/2003

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|---|-------------------------------|-------------------------|-----------------------|-----------------------------|
| Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | STATE OR COUNTRY CANADA | SHEETS DRAWING 11 | TOTAL CLAIMS 36 | INDEPENDENT CLAIMS 10 |
|---|-------------------------------|-------------------------|-----------------------|-----------------------------|

35 USC 119 (a-d) conditions met ☐ yes ☒ no ☐ Met after Allowance

Verified and Acknowledged *Examiner's Signature* *Initials*

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TITLE
 Method and system for coordinating data and voice communications via customer contact channel changing system

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